



Responsible Executive: Executive Vice President, Administrative Services Chief Information Officer

Policy Contacts: Managing Dir, CISO

Specific Authority: 1001.64, F.S.

Law Implemented: 1001.64, F.S.; General

Data Protection Regulation (GDPR)

Effective Date: 03-12-200209-11-2025

**Date of Last Policy Review:** 03-12-200209-11-2025

# Online Privacy, Access and Security

## **Policy Statement:**

- I. Valencia College ("College") shall respect the privacy of all web site visitors to the extent permitted by law. The College official website and all subsites must adhere to and notify visitors of their information collection policy by including the official "Online Privacy Statement" on all website pages and subsite main pages. The "Online Privacy Statement" shall include contact information for visitors with questions concerning the statement, data collection, or data security.
  - A. The Valencia College official website and subsites include, without limitation, all web pages within the Valencia College domains "valenciacollege.edu" "valencia.cc.fl.us", "valencia.cc", and "valenciaco.edu" and their and its derivatives.
  - B. The Valencia College official website is maintained jointly by the Office of Information Technology and Strategic Communications and Marketing Marketing Media Relations. All official website pages shall include a link to the "Online Privacy Statement."
  - C. Valencia College subsites may be maintained by staff or faculty College employees. All official subsite pages shall include a link to the "Online Privacy Statement." All unofficial subsite main pages (i.e., entry-point or introductory pages to the subsites) shall include links to the "Online Privacy Statement." Faculty and staff must include links to the "Online Privacy Statement" on the main pages of any subsites they maintain.

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II. The College President or designee(s) may adopt procedures to implement this policy.

### **Policy History:**

Adopted 6-15-83; Amended 11-18-92; Amended 03-12-02; <u>Amended 09-11-2025</u>; Formerly 6Hx28:04-38.04

#### **Related Documents/Policies:**

Guidelines for Selecting a Secure Password
College Policy 6Hx28: 7A-01 Information Security Program

#### **Procedures:**

The College shall address the following topics and information as part of the online privacy statement on the College web site:

- I. Online Privacy Statement
  - A. The policy of Valencia the College is to respect the privacy of all web site visitors to the extent permitted by law. This online privacy statement is intended to inform you the visitor of the ways in which this web site collects information, the uses to which that information will be put, and the ways in which we the College will protect any information you the visitor chooses to provide usthe College.
  - B. There are four types of information that this the College web site may collect during your a visitor's visitactivity on the College web site: network traffic logs, web visit logs, cookies, and information voluntarily provided by youthe visitor.
- II. Network Traffic Logs
  - A. In the course of ensuring network security and consistent service for all users, Valencia the College employs software programs to do such things as monitor network traffic, identify unauthorized access or access to nonpublic information, detect computer viruses and other software that might damage eCollege computingers devices or the network, and monitor and tune the performance of the eCollege network. In the course of such monitoring, these programs may detect such information as e-mail headers, addresses from network packets, and other information. Information from these activities is used only for the purpose of maintaining the security and performance of the eCollege's networks and computer systems.

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B. Personally identifiable information (PII) from these activities network traffic logs is not released to external parties without your the consent of the visitor, unless required by law. For more information on PII, see College Policy 6Hx28: 7A-01 Information Security Program.

# III. Web Visit Logs

- A. The College web sites routinely collect and store information from online visitors to help manage those sites and improve service. This information includes the pages visited on the site, the date and time of the visit, the internet address (URL or IP address) of the referring site, the domain name and IP address from which the access occurred, the version of browser used, the capabilities of the browser, and search terms used on our the College's search engines.
- B. Theis College web site makes no attempt to identify individual visitors from this information: any personally identifiable information PII is not released to external parties without your their consent unless required by law.

#### IV. Cookies

- A. Cookies are pieces of information stored by your the visitor's web browser on behalf of a web site and returned to the web site on request. Theis College web site may use cookies for two purposes: to carry data about your a visitor's current session at the site from one web page to the next, and to identify you the visitor to the site between visits. If you the visitor prefers not to receive cookies, you the visitor may turn them off in your their browser, or the visitor may set their your browser to ask the visitoryou before accepting a new cookie. Some pages may not function properly if the cookies are turned off.
- B. Unless otherwise notified on theis College web site, wethe College will not store data, other than for these two purposes, in cookies. Cookies remain on a visitor's your computer, and accordingly the Collegewe neither stores cookies on theirour computers nor forwards them to any external parties. Unless otherwise notified on thise College web site, wethe College does not use cookies to track a visitor's your movement among different web sites and does not exchange cookies with other entities.

### V. Information Voluntarily Provided by YouWeb Site Visitors

A. In the course of using theis <u>College</u> web site, <del>you</del>the <u>visitor</u> may choose to provide <u>usthe College</u> with information to help the <u>Collegeus</u> serve <del>your</del>the <u>visitor</u>'s needs. For example, <u>you the visitor</u> may send <u>us the College</u> electronic mail (through a mailer or a web form) to request information, <u>you the visitor</u> may sign up for a mailing list, or <u>you the visitor</u> may send <u>us the College your their</u> address so <u>we the College</u> may send <u>you the visitor</u> an application or other material. Any <u>personally identifiable information you PII a web site visitor</u> sends <u>usthe College</u> will be used only for the purpose indicated.

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- B. Requests for information will be directed to the appropriate staff to respond to the request, and may be recorded to help us the College update our the College web site to better respond to similar requests.
- C. WeThe College will not sell, exchange or otherwise distribute your a web site visitor's personally identifiable information PII without your their consent, except to the extent required by law or as otherwise allowed by applicable laws, rules, and regulations. WeThe College does not retain the information longer than necessary for normal operations. Each web page requesting information discloses the purpose of that information. If you the visitor does not wish to have the information used in that manner, youthe visitor are is not required to provide it.
- <u>D. Please Visitors will be directed to contact the person listed on the specific web page</u>, or <u>listed belowthe Office of the Vice President for Policy and General Counsel</u>, with questions or concerns on the use of <u>PII personally identifiable information</u>.
- VI. Valencia The College web sites and subsites may provide links to other World Wide Web sites or resources. We The College does not control these sites and resources, does not endorse them, and are is not responsible for their availability, content, or delivery of services. In particular, external sites are not bound by the e College's online privacy policy; they may have their own policies or none at all. Often you a visitor can tell youthey are leaving a Valencia College web site by noting the Uniform Resource Locator (URL) of the destination site.
- VII. The College is committed to complying with the General Data Protection Regulation (GDPR) requirements for data collected on the College's websites from visitors within the European Union (EU). The College ensures that all data collection and processing activities are conducted in accordance with GDPR principles, which include lawfulness, fairness, transparency, data minimization, accuracy, storage limitation, integrity, and confidentiality. The College collects and processes personal data only for specified, explicit, and legitimate purposes. Personal data is not maintained longer than necessary for the purposes for which it is processed and the College has implemented appropriate technical and organizational measures to protect personal data against unauthorized or unlawful processing, accidental loss, destruction, or damage.
  - A. Visitors from the EU have the right to access, rectify, erase, restrict processing, and object to the processing of their personal data, as well as the right to data portability. Such visitors wanting to exercise any of these rights or have concerns about data protection practices are encouraged to contact the Office of Information Technology (OIT) at oitservicedesk@valenciacollege.edu.
  - B. The College's adherence to GDPR requirements does not conflict with applicable United States legal requirements. The College's strives to maintain the highest standards of data privacy and protection for all users.

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VIII. If you have qFor any other questions relating to online privacy, access, and security, please contact the Vice President for Policy and General Counselat policy@valenciacollege.edu or 407-582-3433.

# **Procedure History:**

Adopted 6-15-83; Amended 11-18-92; Amended 03-12-02; <u>Amended 09-11-2025;</u> Formerly 6Hx28:04-38.04

**Date of Last Procedure Review:** 03-12-200209-11-2025

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