

### Advising and Tutoring Services



With online Tutoring and Advising we increased the chances for success for our students.



Student can access crucial information and ask questions with real people no matter where they are.



Waiting times will be lower by keeping both in person and online advising and tutoring.



Online advising and tutoring provided great opportunities with less risk for students with health concerns.

## SGA Calling Campaigns Fall 2020/Spring 2021

- Aimed to reach students who were failing a class in Fall 2020 and students who failed in the Fall and chose to retake that class in the Spring of 2021
- Made students feel important and supported
- Provided the opportunity to extend resources to students who may have felt disconnected
- Allowed us the opportunity to hear various student experiences and retrieve feedback
- Helped us to understand that building a connection and simply reaching out to ask students how they're holding up, truly makes a difference.



# Flexibility of Our Courses-RTV Experience



The Real Time Virtual (RTV) modality was created to provide an experience to our students that as synchronous but still online



It has allowed students to regularly see their professors, ask live questions, and continue live class discussions



The closest feeling to a classroom setting while being remote



Allowing for flexibility, but mimics the classroom experience

### Transportation Challenges

Having enough buses on certain routes

Some routes have a bus between 25-35 mins and depending on the time of day, buses can be delayed by an extra 15-20 mins and or overly crowded.

Some areas don't have enough buses

An example is buses going to Apopka come between every hour to even two hours.

Some areas have no transportation or accessible transportation.

This requires you to walk at least a mile in between stops or aren't accessible for 3 miles or more in areas like Osceola.

• Bus routes are less accessible at night

This is a safety issue in some areas and impacts how quickly and safely students are able to get home.

• We must look at extra ways of transportation, extra routes, safety and health.

### Opportunities for All Valencia Students

- Valencia College is an open access Institution
- The Department of Education (ED) released new guidance on the third round of Higher Education Emergency Relief Fund (HEERF) grants authorized by the American Rescue Plan.
- The final regulations discusses student eligibility, which allows undocumented students, those enrolled in the Deferred Action for Childhood Arrivals (DACA) program, and international students to access the emergency grants.